

Cybersecurity Challenges Facing Today's C-Suite: An Inside Look With the FBI

Arlette Hart

Federal Bureau of Investigation



4/6/2017

Everything Old is New Again

- Started when people started
- People attack from the outside
- People steal from inside
- People deceive – intentionally or accidentally and they try to cover it up or escape consequences
- It's easier to compromise from the inside – except you have to hide more.

<https://hackaday.com/2017/03/02/great-hacks-of-history-the-marconi-radio-hack-1903/#more-245251>

ORIGIN OF WIRELESS SECURITY: THE MARCONI RADIO HACK OF 1903

by: Richard Baguley

f t g+



People change; People's motivations change

The Landscape

- People + Stuff + Values
- Things people own
- Things people want
- Society
- Individuals
- Motives
- Goals
- Opportunities



When Toys Attack ...



Your Smart TV Spying On You !



Samsung Admits Its Smart TV Is Spying On You
Sunday, February 08, 2015 Mohit Kumar



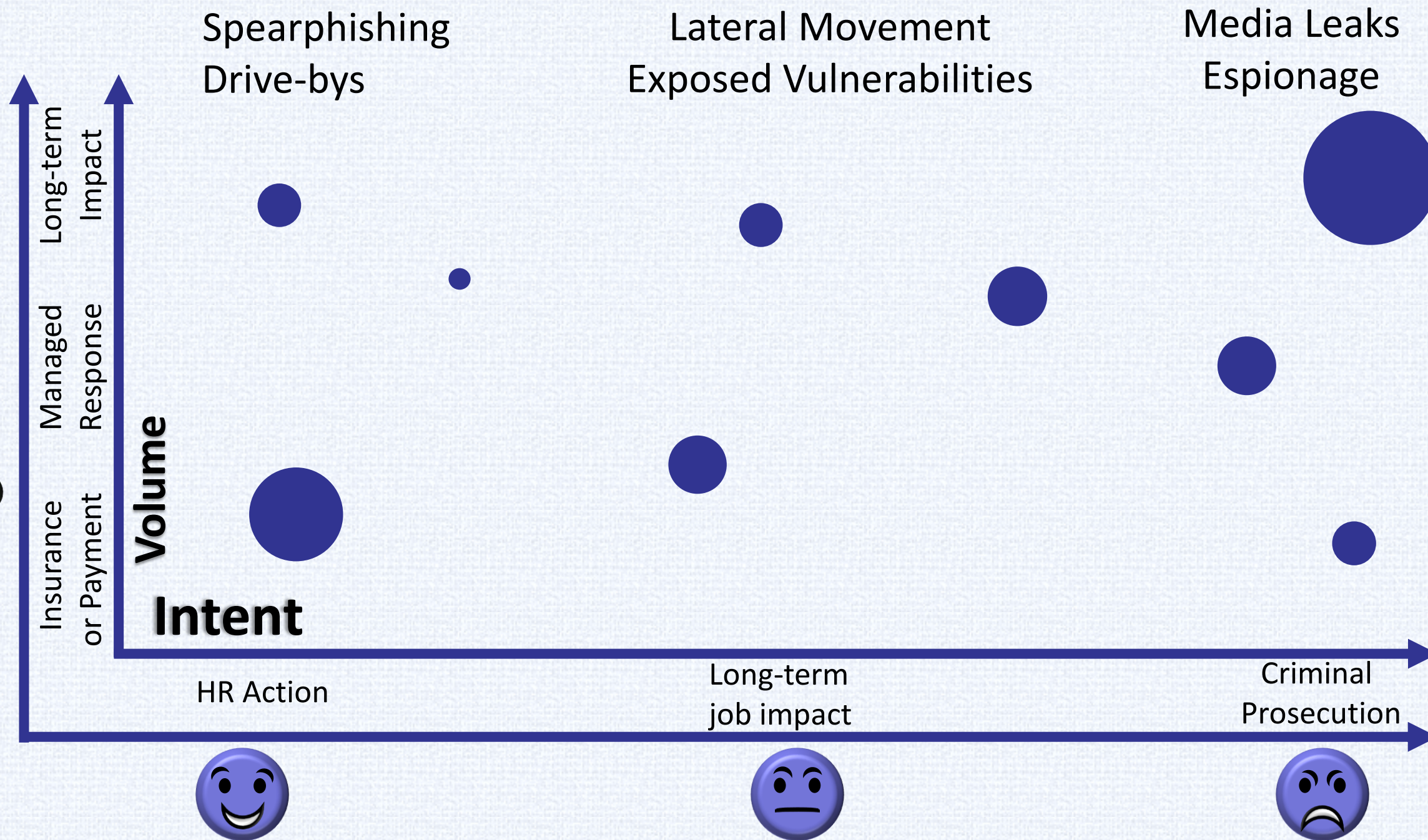
815 SHARES
Microsoft's teenage chat bot "Tay" is in a time-out of sorts after the artificially intelligent system, which learns from interactions on social media, began spewing racist comments within a day of its launch this week, company officials said.
Geared toward 18- to 24-year-olds, Tay was launched as an experiment to conduct research on conversational understanding, with the chat bot getting smarter and offering a more personalized experience the more someone interacted with "her" on social media. Microsoft launched Tay on Twitter and messaging platforms GroupMe and Kik.

What to Secure and How Much is a Business Decision

- Cybersecurity is part of the risk picture.
- What functions are core to business?
- How much security can an organization afford to accomplish those functions?
- What else can create business-ending impacts?
- Fraud, security, and margins all matter.

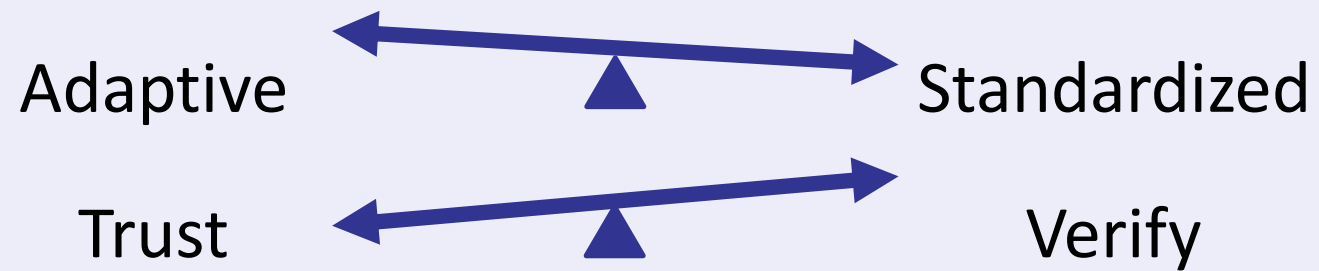


What's Acceptable Loss? What's Acceptable Behavior?

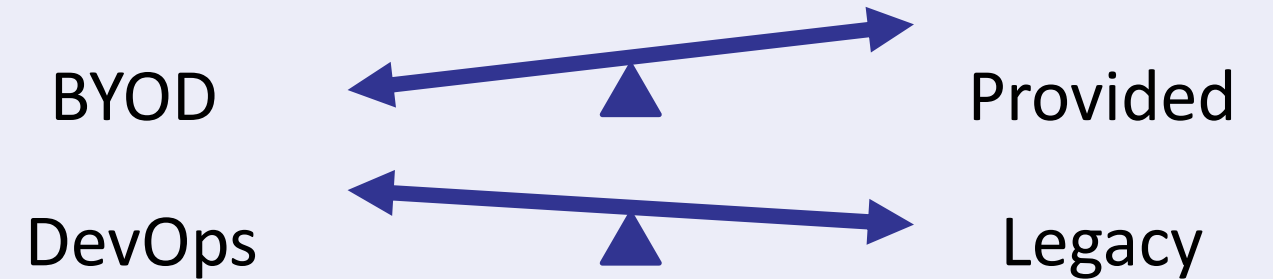


Balancing Priorities

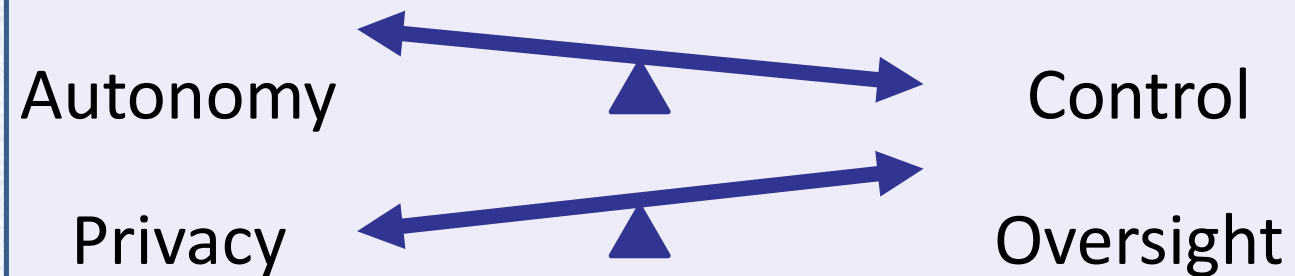
Organizations



Technology



Employees



What about the Internet of Things?

Ch Ch Ch Ch Changes ...

D. Bowie

- **It's Hard to Keep a Security Perspective With ...**
 - New lines businesses
 - Different competitive landscape
 - Mergers and acquisitions
 - Technology innovations
 - Reorganizations
 - People leaving, coming, being promoted, being demoted ...

**Changes leave people feeling vulnerable ...
and that increases the insider threat.**



The Costs and Opportunities Are Increasing

- Fraud enabled by IT
 - Traditional financial fraud by insiders and outsiders and combinations
 - Affects every type of organization
- Other Cybercrime
 - IP Theft
 - Sabotage
 - Approach is specifically logical, although it can use logical to attack physical
- As Businesses Move Online, the Threat Moves Online

2016 Cost of Cyber Crime Study & the Risk of Business Innovation

Sponsored by Hewlett Packard Enterprise
Independently conducted by Ponemon Institute LLC
Publication Date: October 2016

Global Study at a Glance

237 companies in 6 countries

1,278 interviews with company personnel

465 total attacks used to measure total cost

\$9.5 million average annualized

21 percent net increase in the past year

Link: <http://www.ponemon.org/cyber-crime-study-the-risk-of-b>

3/8/2017 12:15 PM

Fortune 1000 Companies See Security Ratings Drop

Fortune 1000 businesses report more breaches, and lower security performance, than their non-F1000 counterparts.

Fortune 1000 companies are at greater risk of cyberattacks compared with non-F1000 counterparts.

Kelly Sheridan News

Connect Directly

Link: <http://www.darkreading.com/companies-see-security-ratings-drop>

ForbesCommunityVoice™ Connecting expert communities to the Forbes audience. What is this?

DEC 19, 2016 @ 09:00 AM 1,022 VIEWS

Cybercrime: The Price Of Inequality

Forbes Technology Council
Elite CIOs, CTOs & execs offer firsthand insights on tech & business. FULL BIO

POST WRITTEN BY
Ilia Kolochenko
Ilia Kolochenko is the CEO and founder of [High-Tech Bridge](#)

Cybercrime costs are projected to reach \$2 trillion by 2019 predicts Juniper Research, and \$6 trillion by 2021 posits Cybersecurity Ventures. Cybercrime has already cost U.K. business over £1 billion in the past year according to the U.K.'s national fraud and cybercrime reporting center. And the 2016 Norton Cyber Security Insights Report states that global cybercrime hit \$126 billion in 2015 and probably affected 689 million people in 2015, one of the lowest estimations of the global cybercrime cost.

Cybercrime is one of the biggest challenges that humanity will face

<https://www.forbes.com/sites/forbestechcouncil/2016/12/19/cybercrime-the-price-of-inequality/#77bd4fbb7d01>

FBI Fights Cybercrime Across the Board

The FBI engages State and Local Law Enforcement officials in the fight against cyber crime through a number of different initiatives including:

- National Cyber Investigative Joint Task Force
- Cyber Shield Alliance
- National Cyber-Forensics and Training Alliance



National Cyber Intelligence Joint Task Force (NCIJTF)

LE Fellows



INFRAGARD



- Information sharing partnership between FBI and public/private sectors to protect the nation's critical infrastructures.
- Over 25,000 members and more than 80 InfraGard Chapters through the United States.
- Access through the Law Enforcement Enterprise Portal (LEEP).



Access to Suite of
Intelligence Products



Networking Opportunities



Alerts to Threats and
Vulnerabilities



Understand Emerging Trends

INTERNET CRIME COMPLAINT CENTER (IC3)



- Intelligence Center for Internet Enabled Crime
- IC3 was established in May 2000
- More than 269,000 complaints received in FY2014 for a reported loss of more than \$800M



Extortion



Romance Scams



Mass Marketing
Fraud



Auto
Fraud

Incidents Will Happen ... Prepare and Practice!

- Internal and external, small and big
- Make the small ones routine and get used to the rhythm
- Prepare for the big ones before they happen
- Practice your Incident Response Plan, including:
 - **Senior Executives** – Who needs to know what, and when?
 - **General Council** – What can you disclose to who?
 - **Communication** – What are you telling your executives, your staff, the press, the public?
 - Conquer the stove-pipes



Report suspected cyber crime – Get to know your local FBI agent

Useful Links

- **Federal Bureau of Investigation**
 - <https://www.fbi.gov/investigate/cyber>
 - <https://www.infragard.org/Application/Account/Login>
- **National Counterintelligence and Security Center Resources**
 - <https://www.ncsc.gov/index.html>
 - [https://www.ncsc.gov/issues/docs/Insider Threat Brochure.pdf](https://www.ncsc.gov/issues/docs/Insider%20Threat%20Brochure.pdf)
- **Carnegie Mellon's Software Engineering Institute**
 - <http://www.cert.org/index.cfm>
 - <http://www.cert.org/insider-threat/cert-insider-threat-center.cfm>
- **Other**
 - <https://www.nacdonline.org/cyber>